

RETURN FORM – DE KARAVAN

This is your return form. Items can only be returned for a refund. Simply fill in the form and send it back to us. We guarantee a refund if the items are returned in perfect condition, in its **original packaging, within 14 days** of receipt. It is very important that you follow the instructions below so that we can process your return.

1. Please fill in this return form.
2. If you require another size or color, or if you prefer an alternative item(s) then you can place a new order and return the original item(s) to us for a refund.
3. Return the package to the return address, which you can find below. Please note that you need to arrange the return shipment and that the goods are your responsibility until they reach our warehouse. We cannot be held responsible for the lost or damage of the returned item(s), therefore we advise you to return your goods with registered mail. Please make sure you package your return to prevent any damage to the items.
4. Returns can take up to 21 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within two weeks of receipt. Refunds will be made on the same account you paid the order with.
5. Please retain a proof of postage until we have confirmed that your refund has been processed.

RETURN INFORMATION

Customer details

Name:

Address:

City:

State:

Country:

Order-number:

Item details

Product(s):

Reason of Return:

Date:

Return your items to:

Leopold II Laan 213 w/3
8670 Oostduinkerke
Belgium

